

INTELLIGENT RISK ALERT

IMPACT LEVEL

High

Atlassian - Business Operations to be Suspended Effective October 31, 2022 - Russia and Belarus

10/02/2022, 9:32:40 AM

- Atlassian is a provider of team collaboration and productivity software solutions. Products offered for different team categories include Jira, Statuspage, Opsgenie, Halp, Confluence, Trello, Atlas, Bitbucket, Sourcetree, Compass, Bamboo, Fisheye, Crucible, Atlassian Access, and Crowd
- On September 30, 2022, the company announced to wind down Russian and Belarusian business completely from October 31, 2022
- Earlier in March 2022, the company paused sales to Russia and suspended licenses to Russian state-owned entities
- The company has changed its network to keep customer data out of the affected regions and stepped up security monitoring for customers who might face cyber attacks
- Supply Wisdom will continue to monitor and issue alerts for any relevant developments

Alert Graph(s) are displayed on the following pages

Sources

<https://www.atlassian.com/blog/announcements/atlassian-stands-with-ukraine> <https://www.reuters.com/article/ukraine-crisis-atlassian-corp-idUSL1N2V60CY>
<https://www.smh.com.au/politics/federal/ukraine-warns-australia-against-rubbing-shoulders-with-putin-at-g20-20220929-p5blz9.html>

High

TARGET(S) AFFECTED

Atlassian - Belarus - Russia

RISK DOMAIN(S)

Business Operations

EVENT TYPE(S)

Disruptions in Services

GUIDANCE

Actions to Consider

- Be prepared for possible disruptions to businesses due to the reported incident
- Evaluate whether ongoing processes and liaisons with Atlassian would get affected due to the planned suspensions of business by the company in the region
- Review current and planned relationships and services with key Atlassian's stakeholders and process managers if halting of business could impact businesses in any way and determine if services need to get transitioned
- Assess possible service disruptions, validate mitigation plans, and strengthen contract terms with the third party to ensure a continued level of service despite the business shutdown
- Assess the possible impact on any projects where the third party is an important partner
- Refer US Department of State and UK Government's travel advisory sites found at <https://travel.state.gov/content/travel/en/traveladvisories/traveladvisory.html> and <https://www.gov.uk/foreign-travel-advice/russia> for detailed information about the Russia
- Refer US Department of State and UK Government's travel advisory sites found at <https://travel.state.gov/content/travel/en/traveladvisories/traveladvisory.html> and <https://www.gov.uk/foreign-travel-advice/ukraine> for detailed information about the Ukraine
- Communicate to employees about the importance of avoiding all

- travel to Russia and Ukraine
- Pay close attention to any change in government policies and business environment amid rapid geo-political changes
 - Ensure appropriate Business Continuity Plans and Programs are updated as per the changing environment

Impact Level Definitions

Impact Level	Definition
Critical	Anticipated disruption intensity is critical, and occurrence is imminent - Supply Wisdom recommends considering immediate review and action.
High	Anticipated disruption intensity is high and/or disruption is likely to occur within 3 months - Supply Wisdom recommends being in a heightened state of readiness to take quick action and confirm response plans/protocols.
Moderate	Anticipated disruption intensity is moderate and/or likely to occur within 3 to 6 months - Supply Wisdom recommends reviewing current mitigation steps and being prepared to take proactive action if and when situation deteriorates further.
Low	Anticipated disruption intensity is low and/or may occur after 6 months - Supply Wisdom recommends taking proactive action if situation does not resolve in approved timeframe.
Informational	The event is pertinent information but does not have a current risk element associated with it.